

Getting Advice For Non-Work Related Problems



Free Initial Advice Scheme

Usdaw's Legal Plus service doesn't stop when you clock off work. You're entitled to free initial advice about any non-work related legal problem. For example, you may have:

- Bought a car or a washing machine that simply isn't up to standard and the salesperson refuses to do anything about it.
- A dispute with your landlord, the council, or with nuisance neighbours.
- A matrimonial or other family problem at home.

If there's more legal work required after you've received our solicitors' advice, they'll offer you special discounted rates.

For non-work related problems, complete our online form at www.usdaw.org.uk/BL3 or call 0161 249 2473 during office hours Monday to Friday.

You should use the scheme only if your problem is NOT connected with work.

If you have a work-related problem then you can apply for full legal assistance from the Union and you should seek help from your Union representative, Branch Secretary, Area Organiser or Usdaw's Legal Department immediately.

If you have a problem and need help and advice or want to join Usdaw, contact your Union rep or call the Helpline **0800 030 80 30** or visit our website: www.usdaw.org.uk

Probate

Sorting out probate matters when someone dies can be stressful. Our Usdaw solicitors can provide you with sympathetic and professional advice at discounted rates.

Moving House

Buying a property is a long-term financial commitment and may be one of the most important steps in your life. Usdaw solicitors will deal with all stages of your property transaction professionally and efficiently, at discounted rates for Usdaw members. You'll receive a written quotation at the outset, so you won't have any unwelcome surprises.