

# Keep Your Cool

## Respect Shopworkers

3 in 4 retail workers have been verbally abused in the last 12 months. Rising shoplifting is driving an increasing number of incidents. Usdaw is campaigning to tackle this abuse.

**If you work in retail, join Usdaw now!**

**Abuse is not  
part of the job!**





# Keep Your Cool at Christmas

**Retail workers play an essential role in our communities, ensuring we can remain fed.**

However, despite this, retail workers are all too often spat at, threatened, abused and physically assaulted. Last year three quarters of retail workers were abused simply as a result of going to work.

We know that retail workers face increased levels of abuse during the busy Christmas period as a result of customers being in more of a rush and having concerns over a lack of stock. Usdaw is calling on shoppers to keep their cool.

## **Abuse is Not Part of the Job**

It is never acceptable to abuse or assault someone who is doing their job. Usdaw's Freedom From Fear Campaign continues to champion workers and protect them from abuse.

## **Giving Retail Workers Better Protection from Violence and Abuse**

There is now specific legislation to protect retail workers going about their jobs.

Ushaw encourages all retail workers to use these new rights - **Report It. Sort It!**



**Scan to join today**

For further information call our Helpline on **0800 030 80 30** or visit: [www.usdaw.org.uk/fff](http://www.usdaw.org.uk/fff)

